

A LOOK AT YOUR CO-OP'S MOMENTUM

A new year brings new goals, new opportunities — and a fresh look at the numbers that drive your cooperative's progress. At SEI REMC, every decision, project, and investment is made with one purpose in mind: delivering safe, reliable electric and fiber service to the members and communities we serve. As we kick off 2026, here's a look at the performance trends and key metrics shaping our path forward.

STRONG SYSTEM RELIABILITY

Reliability continues to be one of the most important measures of service quality. Over the past year, SEI REMC completed targeted upgrades across our electric system, including pole replacements, vegetation management, and improvements to line sections identified through outage analysis. These efforts helped reduce both the frequency and duration of outages for many members. While winter weather always presents challenges, ongoing maintenance and system planning help ensure we enter the new year with a stronger, more resilient grid.

FIBER CONNECTIVITY ON THE RISE

SEI Fiber continues expanding its footprint and strengthening connection quality for members across our seven-county service area. Growth in fiber subscriptions reflects a strong demand for dependable internet that supports work, school, and home life — a need that has become essential in rural communities. Behind the numbers are ongoing infrastructure improvements, network monitoring, speed package enhancements, and customer support initiatives designed to keep members connected with confidence.

SMARTER INVESTMENTS FOR LONG-TERM VALUE

The cooperative model keeps your dollars working at home, and 2025 was no exception. Strategic investments focused on improving reliability, expanding fiber access, enhancing cybersecurity protections, and modernizing equipment. These investments don't just meet today's needs — they position SEI REMC for a stable financial future and help maintain rate fairness for all members.

ENERGY USE & MEMBER SUPPORT PROGRAMS

Seasonal energy patterns continue to shape how SEI REMC plans and responds. Winter months typically bring increased usage due to heating needs, and the cooperative's energy efficiency programs, rebates, and load management initiatives help members manage both comfort and cost. Participation in programs such as the Generator Program and appliance-related rebates reflects member interest in long-term reliability and practical ways to save.

A DATA-DRIVEN START TO 2026

Behind every number is the same commitment: to operate efficiently, invest wisely, and serve with purpose. As we begin 2026, these metrics help guide our planning, strengthen accountability, and ensure your cooperative continues powering a future built on reliability, innovation, and local connection.